

**INTERLAKEN TOWN ORDINANCE NO. 7**

**ORDINANCE GRANTING TO HEBER LIGHT & POWER, AND ITS SUCCESSORS AND ASSIGNS, AN ELECTRIC LIGHT AND POWER FRANCHISE**

**THE LEGISLATIVE BODY OF INTERLAKEN TOWN ORDAINS AS FOLLOWS:**

**SECTION 1  
FINDINGS AND INTENT**

The Findings and Intent of this Ordinance are:

- a. For more than 100 years. Heber Light & Power (“HL&P”) has provided electrical service to the Heber Valley including areas in and near Interlaken Town (“Town”)
- b. The Town desires to grant a Franchise to Heber Light & Power: (a) to allow it to install facilities in public streets and rights-of-way, (b) to provide electric service within the Town’s boundaries, and (c) to comply with Utah Code Ann. § 11-13-204(7).

**SECTION 2  
FRANCHISE GRANTED**

A nonexclusive Franchise for electrical light and power is granted to Heber Light & Power, a Utah interlocal agency, its successors and assigns, to construct, install, operate and maintain electrical facilities over, across, and under the present and future streets, alleys, and public ways of the Town (collectively, “Public Ways”), including facilities to interconnect with HL&P’s generation and other like facilities, for the purpose of furnishing, supplying, transmitting, and distributing electricity to the Town and its inhabitants within the Town’s boundaries and throughout HL&P’s electrical system, upon such terms, conditions, restrictions, and regulations as are contained in this Ordinance. This Franchise does not relieve HL&P of the obligation to comply with Town code provisions and regulations, including but not limited to the requirements to obtain all necessary permits. This Ordinance and the Franchise are hereinafter collectively referred to as the “Franchise.”

In the event of an annexation of additional area into the Town, the area included within the HL&P Franchise shall be expanded to include such area.

**SECTION 3  
TERM & RENEWAL**

The Franchise is granted for a term of five (5) years commencing with the date on which this Ordinance becomes effective and shall end on January 7, 2023 unless extended as provided below.

At the expiration of this Franchise, the Franchise will automatically be extended for a period of five (5) years and will continue to be extended for subsequent five (5) year periods unless either the Town or HL&P gives written notice to the other, at least one hundred twenty (120) days prior to the expiration of the Franchise period or any extension period, that the party

giving notice objects to an automatic renewal. Upon such notice, the Town and the HL&P shall agree to either extend the period of this franchise for a mutually acceptable period of time, or the parties shall use good faith efforts to renegotiate a replacement Franchise. During negotiations HL&P shall have the continued right to use the Public Ways of the Town as set forth herein and HL&P will continue to provide, at the prevailing rates, temporary service to the Town and the public, and HL&P will not remove any of its facilities used to provide such service until receiving approval by the Town.

Upon request by either party, HL&P shall meet with representatives of the Town to report HL&P's projected capital improvements in the Public Ways for the next year and to discuss concerns either Party may have.

**SECTION 4  
RECORDS ACCESS**

The Town shall have reasonable access during normal business hours to inspect, audit or make copies of all books, records and other information related to HL&P's operations and business at the Town's own expense; provided, however, that the Town must preserve the confidentiality of such information.

**SECTION 5  
EQUAL TREATMENT**

In providing service under this Franchise, HL&P shall comply with the following to ensure equal treatment of customers living outside of HL&P's member municipal boundaries to those within:

- a. the rates and conditions of service for customers outside the municipal boundaries of the municipal members of HL&P shall be at least as favorable as the rates and conditions of service for similarly situated customers within the municipal boundaries of the municipal members;
- b. a general rebate, refund or other payment made to customers located within the municipal boundaries of the municipal members shall also be provided to customers located outside the municipal boundaries of the members;
- c. a schedule of rates and conditions of service, or any change to the rates and conditions of service shall be approved by the governing body of HL&P;
- d. prior to implementation of any rate increase, the governing body of HL&P shall first hold a public meeting to take public comment on the proposed increase, after providing at least twenty days and not more than sixty days' advance notice to its customers on the ordinary billing and on the Utah Public Notice Website created by Utah Code Ann. § 63F-1-701.
- e. HL&P shall operate as a single entity providing service both inside and outside of the municipal boundaries of its members.

## **SECTION 6 OMBUDSMAN**

a. HL&P has engaged and shall maintain an ombudsman to resolve complaints from customers not within HL&P's members' boundaries that concern the terms contained in Section 5 above and that are not resolved through HL&P's internal dispute resolution procedure as provided in Section 6.c. below. The ombudsman shall be an individual with knowledge, skill, experience, training, or education in the retail electric industry.

b. Subject to Section 6.c., the ombudsman shall have power to review, investigate, mediate and arbitrate customer complaints. The ombudsman shall then make written recommendations to the governing body of HL&P or its General Manager and to the complaining customer. If the recommendations are rejected by either HL&P or the complaining customer, or if mediation otherwise fails to resolve the dispute, the ombudsman will arbitrate the dispute following the procedures of the Utah Uniform Arbitration Act. Any decision issued by the ombudsman may be confirmed under Utah Code Ann. § 78B-11-123. The ombudsman may not award any attorney fees. However, if judicial enforcement becomes necessary, attorney fees may be awarded to the prevailing party by the court. HL&P shall pay the ombudsman's fees and expenses. HL&P and the complaining customer shall cooperate with, provide information to, and allow inspections, tests, and audits reasonably requested by the ombudsman in furtherance of his or her duties. The ombudsman shall have the same rights of access to HL&P records as those granted to the Town in Section 4, above.

c. Before the ombudsman may review, investigate, mediate or arbitrate a customer complaint, the customer must give HL&P, through any internal dispute resolution procedure adopted by the Board, thirty (30) days to resolve the complaint to the customer's satisfaction.

## **SECTION 7 INDEMNIFICATION**

The Town shall, in no way, be liable or responsible for any loss or damage to property or any injury to, or death, of any person that may occur in the construction operation or maintenance by HL&P of its electrical facilities. HL&P shall indemnify, defend and hold the Town harmless from and against such claims, demands, liens and all liability or damage on account of HL&P's use of the public ways within the Town, and shall pay the costs of defense plus reasonable attorney fees for any claim, demand or lien brought thereunder. The Town shall: (a) within thirty days give written notice to HL&P of any claim, demand or lien with respect to which the Town seeks indemnification hereunder and (b) permit HL&P to assume the defense of such claim, demand, or lien. If HL&P is prejudiced by the Town's failure to give timely notice of a claim and the opportunity to defend, HL&P shall not be required to indemnify the Town from the claim. If HL&P fails, after notice and opportunity, to assume such defense, HL&P shall be subject to liability for any settlement made. If a claim is settled by the Town, without giving HL&P notice and opportunity to assume such defense, HL&P shall not be liable for any settlement made without its consent. Notwithstanding any provision hereof to the contrary, HL&P shall not be obligated to indemnify, defend or hold the Town harmless to the extent any claim, demand or lien arises out of or in connection with any negligent or willful act or failure to act of the Town or any of its officers, employees, or contractors.

**SECTION 8  
SUCCESSORS AND ASSIGNS**

This Franchise shall apply to HL&P and its successors and assigns. HL&P shall be subject to all legal right, power and authority now or later possessed by the Town to control and direct by ordinance or resolution the Franchise and the manner in which HL&P shall use and enjoy it.

**SECTION 9  
FEES**

Upon the request of the Town, HL&P shall collect on behalf of the Town any fee that the Town is allowed to impose on HL&P customers for the purchase or use of electricity.

**SECTION 10  
EFFECT of INVALIDITY**

The Franchise is granted pursuant to the laws of Utah. If any article, section, sentence, clause, or phrase of this Franchise is for any reason held invalid or unconstitutional, the invalidity shall not affect the validity of this Franchise or any of the remaining portions. The invalidity of any portion of this ordinance shall not abate, reduce, or otherwise affect any consideration or other obligation required of HL& P.

**SECTION 11  
CUSTOMER'S EXISTING RIGHTS**

This Franchise is not intended nor should it be interpreted as limiting the rights of HL&P's customers under its policies or applicable law.

**SECTION 12  
ACCEPTANCE AND EFFECTIVE DATE**

This Franchise shall be effective and shall replace any existing Franchise between HL&P and the Town upon HL&P's acceptance of the Franchise within thirty (30) days of the Town council's adoption of this Ordinance. If the Franchise is not timely accepted, this Franchise is deemed withdrawn.

By accepting this Franchise, HL&P agrees to provide electric service in the Town boundaries and other properties owned by the Town and located within the HL&P's service area during the term of the Franchise and in a manner consistent with this Franchise and HL&P's policies, as the policies may be changed from time to time. The Town boundary is shown on **Exhibit A** and the portion HL&P's service in the area of the Town on **Exhibit B**.

### **SECTION 13 REMEDIES**

If HL&P fails to perform any term of this Agreement, the Town may give HL&P written notice to cure (“Notice to Cure”). The Notice to Cure shall specify the nature of the alleged failure to perform and the manner in which said failure may be cured.

HL&P shall have 30 days following receipt of the Notice to Cure to correct the failure to perform. If the nature of the alleged failure is such that it cannot reasonably be cured within such 30-day period, then the commencement of the cure within such time period, and the diligent prosecution to completion of the cure thereafter, shall be deemed to be a cure within such 30-day period.

If HL&P does not timely cure the failure to perform, it shall be in default. In the event of HL&P’s default, the Town may terminate the Franchise by giving HL&P written notice of the termination (“Notice of Termination”) of the Franchise. The Franchise shall automatically terminate 120 days after HL&P’s receipt of the Notice of Termination. Termination of the Franchise shall be the Town’s sole remedy in the event of an uncured breach under the terms of the Franchise.

If HL&P cures within the time period provided in this Section 13 or if the Town does not give a Notice of Termination within 120 days of the delivery of the Notice to Cure, then no default shall exist and the Town may take no further action without submitting a new Notice to Cure and complying with the other requirements of this Section 13.

### **SECTION 14 REASONABLE ACCOMMODATION OF OTHER ELECTRICAL SERVICE PROVIDERS**

In order to reduce, as much as possible, the duplication of electrical infrastructure within the Town and surrounding areas, HL&P will reasonably accommodate Rocky Mountain Power or any other electrical service providers’ use of HL&P’s electrical infrastructure where necessary or convenient to the other electrical service provider. This provision is intended to protect the Town from the installation of unnecessary and unsightly transmission lines, and it is not intended to create a third-party beneficiary to this Franchise. HL&P may use electrical infrastructure within the Town to provide electrical service to areas outside of the Town boundaries.

In any event, HL&P shall not place infrastructure in any location where similar infrastructure is already located without written approval by the Town, which approval shall not be unreasonably withheld.

### **SECTION 15 OTHER FRANCHISES**

Should other electric companies request franchises to construct, install or maintain electrical facilities in the Town’s streets, alleys and public grounds, the Town agrees that such franchises shall not include terms or conditions applicable to such other electric companies that are more favorable than those contained in this franchise. This Section 15 shall not apply to Sections 4, 5, and 6 of this Franchise.

**SECTION 16  
TOWN REGULATORY AUTHORITY**

In addition to the provision herein contained, the Town reserves the right to adopt such additional ordinances and regulations as may be deemed necessary in the exercise of its police power for the protection of the health, safety and welfare of its citizens and their properties or exercise any other rights, powers, or duties required or authorized, under the Constitution of the State of Utah, the Laws of Utah or Town Ordinance.

**SECTION 17  
PLAN, DESIGN, CONSTRUCTION AND INSTALLATION OF HL&P FACILITIES**

HL&P shall install, construct, maintain and replace its electrical facilities located in the Town's Public Ways, in a manner consistent with Prudent Utility Practice including the Town's laws and ordinances, to minimize to the extent reasonably practical, interference with traffic on or use of the Public Ways. "Prudent Utility Practice" means the practices, methods and acts engaged in or approved by a significant portion of the electric utility industry during the relevant time period, and/or any of the practices, methods and acts which, in the exercise of reasonable judgment in light of the facts known at the time the decision was made, could have been expected to accomplish the desired result at a reasonable cost, consistent with good business practices for the electric utility industry and reliably, safely and expeditiously. Prudent utility practices are not intended to be limited to the optimum practice, method or act to the exclusion of all others, but rather to mean practices, methods or acts generally accepted in the geographic region where the parties operate. Prudent Utility Practice includes meeting, at a minimum, the laws and regulations applicable to the facilities or decisions involved and the National Electrical Safety Code, as last revised.

Except in the case of an emergency, HL&P shall, prior to commencing new construction or major reconstruction or excavation in the Public Ways, apply for applicable permit(s) the Town with respect to the construction, maintenance and operations of its facilities. The Town shall not unreasonably withhold, condition, or delay the issuance of such permits. HL&P will abide by all applicable ordinances and all lawful rules, regulations and requirements of the Town, and the Town may inspect the manner of such work and require remedies as may be reasonably necessary to assure compliance. Notwithstanding the foregoing HL&P shall not be obligated to obtain a permit to perform emergency repairs.

All Electrical Facilities shall be located so as to cause minimum interference with the Public Ways of the Town and use by others and all Electrical Facilities shall be constructed, installed, maintained, renovated or replaced in accordance with applicable codes, rules, and regulations.

HL&P shall repair or replace, at its own expense and to as good a condition as existed prior to modification by HL&P, any and all rights of way, pavements, sidewalks, street improvements, excavations, other facilities, landscaping, or other improvements, public or private, that it damages in the Franchise operations.

The Town shall have the right without cost to use all poles and suitable overhead structures owned by HL&P within Public Ways for Town wires used in connection with its fire alarms, police signal systems, or other public safety communication lines as well as decorative or informational Town banners used for governmental purposes; provided, however, any such uses shall be for activities owned, operated or used by the Town for a public purpose and shall not include the provision of CATV, internet, or similar services to the public. Provided further, that HL&P shall assume no liability nor shall it incur, directly or indirectly, any additional expense in connection with the installation or use of said poles, and the use of said poles and structures by the Town shall be in such a manner as to prevent safety hazards or interferences with HL&P's use of same. Nothing herein shall be construed to require HL&P to increase pole size, or alter the manner in which HL&P attaches its equipment to poles, or alter the manner in which it operates and maintains its Electrical Facilities. Town attachments shall be installed and maintained in accordance with the reasonable requirements of HL&P and the current edition of the National Electrical Safety Code pertaining to such construction. Further, Town attachments shall be attached or installed only after written approval by HL&P in conjunction with HL&P's standard pole attachment application process, which process shall be timely and reasonable. HL&P shall have the right to inspect, at its own expense, such attachments to ensure compliance with this Section and to require the Town to remedy any defective attachments.

HL&P shall have the right to excavate the Public Rights of Ways subject to lawful conditions, ordinances and requirements of the Town. Before installing new underground conduits or replacing existing underground conduits, HL&P shall, as early as is practical, notify the Town of such work by written notice and shall allow the Town, at its own expense, to share the trench of HL&P to lay its own conduit therein, provided that such action by the Town will not unreasonably interfere with HL&P's Electrical Facilities or delay project completion.

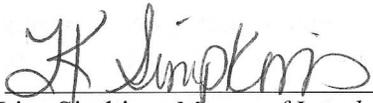
## **SECTION 18 RELOCATION OF ELECTRICAL FACILITIES**

The Town reserves the right to require HL&P to relocate its Electrical Facilities within the Public Ways in the interest of public convenience, necessity, health, safety or welfare at no cost to the Town. Within a reasonable period of time after written notice, HL&P shall promptly commence the relocation of its Electrical Facilities. Before requiring a relocation of Electrical Facilities, the Town shall identify, with the assistance and consent of HL&P, a reasonable alignment for the relocated Electrical Facilities within the Public Ways of the Town.

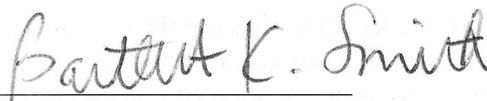
The Town shall assign or otherwise transfer to HL&P all right it may have to recover the cost for the relocation work and shall support the efforts of HL&P to obtain reimbursement.

HL&P shall not be obligated to pay the cost of any relocation that is required or made a condition of a private development. If the removal or relocation of Electrical Facilities is caused directly or otherwise by an identifiable development of property in the area or is made for the convenience of a customer, HL&P may charge the expense of removal or relocation to the developer or customer. For example, HL&P shall not be required to pay relocation costs in connection with a road widening or realignment where the road project is made a condition of or caused by a private development.

Passed by the Town Council of Interlaken Town, Utah this 8<sup>th</sup> day of January, 2018.

Signed:   
Lisa Simkins, Mayor of Interlaken  
Town

Attested:

  
Bart Smith, Interlaken Town Clerk

(SEAL)



**EXHIBIT A**  
*Town Boundary*



**EXHIBIT B**  
*HL&P Service Area*

